

# PCI

## HOLIDAYS

QUALITY AND CARE

2008

# PRICE & BOOKING SUPPLEMENT

**Please return completed booking form to:-**

PCI sl

Nou Centre 5,

17256 Pals,

Gerona, Spain

Tel (+34) 972 667422 Fax (+34) 972 667423

Telephone: 0845 1301440 (low cost call UK land line only)

Fax: 0845 130 1550

E mail: [travel@pci-holidays.com](mailto:travel@pci-holidays.com)

Web: [www.pci-holidays.com](http://www.pci-holidays.com)

**Prices:** Our policy is to keep pricing simple and comprehensive. All our rental prices are per property per week (not per person) to accommodate up to the number shown in the pricing panels. There are NO under occupancy charges if only a smaller number of people use the property. Prices are also inclusive of standard cleaning and bed linen full details of which are noted at the beginning of each price panel. All the other elements of your holiday such as travel, car hire, hotel stopovers and insurance can be tailored to your needs and we are able to supply competitive prices for all these elements to give you a holiday tailored to your own individual requirements.

**Satellite Televisions:** As a result of the change to Digital TV the choice of English speaking channels on analogue systems has become very limited. As many owners are in the process of changing systems please contact our office for further information if this is an important requirement of your holiday. Remember also that analogue systems require a card to operate.

### ***Special Off Peak Bargains***

On all properties marked with a \*\* in the pricing panel the following special offers apply.

**Holidays taken between 10/01 - 13/06 and 12/09 - 18/12**

**3 weeks for the price of 2**

**2 weeks for the price of 10 days**

*Villas of Spain*



# PCI HOLIDAYS - PRICE LIST 2008

## Prices £ Sterling

FOR YOUR GUIDANCE: Properties with a prefix:

'P', 'PC', include linen, towels and cleaning in the price

'PW', include linen and cleaning in the price.

### CATALONIA PROPERTIES – Prices £ Sterling per week per property.

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 23/05 12//09 - 31/12	23/05 – 04/07 29/08 - 12/09	04/07 - 18/07	18/07 – 29/08
sc1	P1	Golf Royal – 2 Bed	4	326	418	610	727
sc1	P1	Golf Royal – 3 Bed	5/6	401	525	764	904
sc2	P2	Open Pals	6	395	520	747	880
sc3	P3	El Coto	** 4	274	355	467	600
sc5	P4	Ducado 2 Bedroom	4	320	415	596	709
sc5	P4	Ducado Top Floor - 2/3 Bed	** 5/6	370	467	676	805
sc9	P5	Golf Mar – 2 Bed	4	322	435	615	753
sc9	P5	Golf Mar – 3 Bed	** 6	422	548	756	891
sc6	P6	Vila Blanca - 3 Bed	** 6	456	414	588	705
sc4	P7	Green Club Ground Floor	** 4	322	435	615	753
sc4	P7	Green Club Top Floor	** 6	422	548	756	891
sc8	P8	Green Mar – 3 Bed	5/6	410	531	761	899
sc8	PL8	Green Mar – 2 Bed	4	306	395	574	688
sc87	P9	Pinoverde	6	448	584	803	979
sc11	P10	Sa Guilla 2 Bed	** 4	311	411	579	693
sc11	P10	Sa Guilla 3 Bed	** 6/8	406	532	749	886
sc7a	P11	Porta del Golf	4/5	312	399	563	653
sc12	P12	El Raco Del Golf	6/7	465	677	890	978
sc161	P14	Casa Lizetta	6	n/a	987	1250	1468
sc16	P15	Casa Rosa	6	665	1045	1694	1839
sc17	P16	Casa Evalan	** 6	639	958	1446	1595
sc169	P17	Casa La Toretta	6/8	695	945	1495	1495
sc22	P18	Sa Punta	6	446	572	713	876
sc190	P19	Casa Angel	** 6	685	860	1187	1443
sc150	P20	El Rancho	6	n/a	1099	1478	1664
sc23	P21	Mas Prats 3	** 4	336	401	658	774
sc20	P22	White Horses - Main House	6	1288	1635	2554	3023
sc20	P22	White Horses-Per Guest Suite x 3	2	85	85	85	85
sc129	P23	La Borna 33	** 6	444	591	742	907

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/04 – 31/05 01/10 – 31/10	01/06 – 01/07 01/09 – 30/09	01/07 – 15/07	15/07 – 01/09
sc115	PD24	Ses Negres	4	n/a	625	850	925

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 23/05 12//09 - 31/12	23/05 – 04/07 29/08 - 12/09	04/07 - 18/07	18/07 – 29/08
sc18	P25	Sol Y Mar	** 4	264	340	451	583
sc24	P26	Cala Nostra - 4 Bed	7/8	583	990	1165	1165
sc90	P27	Sol Pins	** 4/5	330	430	594	707
sc26	P28	Villa Cornice	6	498	856	1195	1358
sc86	P29	Casa La Sadana	6	786	893	1252	1492
sc141	P30	Villa Chez Nous	6	515	993	1498	1718
sc27	P31	Apts Platja Fonda 3 Bed	5/6	411	524	747	913
sc29	P32	Dos Calas 1 bedroom	** 2/4	228	335	414	511
sc29	P32	Dos Calas 2 bedroom	4	374	470	660	803
sc28	PD33	Cap Rubi	6	n/a	n/a	n/a	n/a
sc32	P34	Villa Sa Pinassa	** 6	757	1123	1510	1939

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 23/05 12//09 - 31/12	23/05 – 04/07 29/08 - 12/09	04/07 - 18/07	18/07 – 29/08
sc92	P36	Villa La Paloma	** 6/7	595	939	1489	1649
sc171	P37	Villa Michaelangelo	8	954	1250	1572	1814

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 16/05 12/10 - 31/12	17/05 – 29/06	07/09 – 11/10	30/06 – 06/09
sc180	P 38	Casa Barrufet	8	620	859	859	1128

Properties below with a prefix 'PW' are offered in conjunction with Finques Cala Marquesa.

Web Ref	Property Ref	Villa/Apartment	Sleeps	10//01 – 14/03 29/03 - 16/05 13/09 – 19/12	15/03 – 28/03 17/05 – 13/06 23/08 – 12/09	14/06 - 11/07	12/07 - 22/08
sc106	PL39	Cenit	4	421	505	615	779
sc56	PW40	Punta D'en Blanc	4	421	505	615	779
sc57	PW41	Ses Brises	7	854	1076	1247	1599
sc105	PL42	Tibau 1&2	6	n/a	n/a	n/a	n/a
sc131	PL43	Villa La Pastora	6/7	n/a	n/a	n/a	n/a
sc58	PW44	Mediterraneo - 4 Bed	8	686	771	892	1208
sc70	PW45	Costa Blanca	6	471	549	653	951
sc60	PW46	L'Ancora	4	421	505	602	788
sc61	PW47	Quatre Vents	4	425	516	615	806
sc62	PW48	L'Illa	4	471	537	627	824
sc63	PW49	Alga	6	514	643	802	969
sc76	PW50	Park Golfet 1 bed	4	383	452	576	753
sc65	PW51	Cap Roig	4	421	505	636	797
sc66	PW66	Miranda - 1 Bed	2/3	358	418	489	632
sc66a	PW66	Miranda - 2 Bed	4	383	443	589	785
sc69	PW53	Duing	4	383	443	558	762
sc74	PW54	Illes Formigues 4 bed	6	518	646	768	961
sc72	PW55	Casa el Golfet	8	627	724	946	1239

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 23/05 12//09 - 31/12	23/05 – 04/07 29/08 - 12/09	04/07 - 18/07	18/07 – 29/08
sc96	P56	Mas Can Mosca	8	1160	1348	1788	1933
sc42	P57	Mas Roure	8	n/a	n/a	n/a	n/a
sc51	PC58	Villa San Michelle	4/6	n/a	n/a	994	1185
sc166	PC59	La Tortuga	6/8	581	712	1041	1210
sc171	PC60	Casa Una	7	335	499	780	995
sc159	PC61	La Rocqueda	6	640	917	1234	1541
sc52	PC62	Casa Frances	**	589	895	1195	1354
sc53	PC63	Villa Paraiso	**	10	840	1095	1695

Web Ref	Property Ref	Villa/Apartment	Sleeps	01/01 – 16/05 11/10 - 31/12	17/05 – 28/06	07/09 – 11/10	28/06 – 06/09
sc167	PC64	Mas Toi	6	730	1017	844	1295

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# CAR HIRE

## Prices £ Sterling

For Barcelona and Gerona areas we use a Gerona based car hire company who have always given an excellent service to our clients over the past 14 years. They have always offered a personal style of service (with someone to greet you at the airport on arrival) and with a good range of new cars.

### Barcelona, Gerona & Reus Airports (£ Per Week)

Car Model (or similar) All with AC as standard	Up to 31/05 & 01/10 on	01/06 - 30/09
GROUP 'B' - Ford Fiesta, Renault Clio, Seat Ibiza	£123	£139
GROUP 'C' - Peugeot 307, Renault Megan, Seat Cordoba	£169	£199
GROUP 'D' - Estates - Renault Megan, Peugeot 307	£220	£243
GROUP 'E' - Renault Megan Scenic	£220	£243
GROUP 'E1' - Renault Laguna, Ford Mondeo, Peugeot 406	£220	£243
GROUP 'F' - MPV 9 Seats	£370	£393
GROUP 'G' - Renault Espace	£370	£415

**Included in the above prices:** Accidental Vehicle Damage, Third Party Insurance, Bail Bond Cover, Local Tax and Unlimited Mileage.

**Not Included:** Petrol, Out of Hours Collection/Delivery - 13 Euros, (including Bank Holidays), usually between 20.00 and 08.00 hours. Extras such as Baby Seats and Roof Racks which will be itemised on your car hire form. Restrictions apply to drivers under 25 years of age. There is an uninsured excess of 360 Euros on all vehicles. Insurance protection cover can be obtained at 9.30 Euros/day.

**EXTRAS** Barcelona Airport: An additional charge of £18 applies to all cars collected from Barcelona Airport.

**Extra Drivers:** Prices include 2 drivers - Extra drivers are £6 each per week.

**Roof Rack:** £9/week

**Baby Seat:** £9/week

**N.B:** Car is supplied with full tank of petrol and must be returned full.

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## PROPERTY SALES, PURCHASE & MANAGEMENT

Property Care International (PCI) has been operating from Pals since 1990 and has considerable experience in dealing with all aspects of non-resident property ownership. Our Property Sales department offers a wide range of properties in the area as well as dealing with a number of other agents to make available a comprehensive choice of properties in this beautiful part of Spain. We pride ourselves on offering a unique and complete management and sales service for our clients - we will help you buy or sell your property, we deal with all aspects of property ownership – including private rental management, pool and garden services, repairs and restorations, overseeing building work, insurance, payment of utility and other bills, preparing your annual tax declarations.

Through our Property Management department we offer a wide range of services that are tailored to each specific property and owner. While we do provide the usual pool and garden maintenance, cleaning and laundry services, we do try to provide a complete service to the non-resident owner.

**For more information see our web site:- [www.pcipals.com](http://www.pcipals.com)**

**Spanish Office**

**PCI sl, Nou Centre 5, 17256 Pals, Gerona, Spain**

**Tel: (00) 34 972 667422 Fax: (00) 34 972 667423 Email: [pcipals@arrakis.es](mailto:pcipals@arrakis.es)**

# PCI Holidays - BOOKING CONDITIONS

Issued by PCI on behalf of all property owners or agents promoting or renting accommodation through the PCI programme.

1.1 Provisional Booking -When you have selected the property and dates you require ring us to check availability and discuss any details that might need clarification. You can then make a provisional reservation on the phone or via the internet which we will honor for 3 days whilst you complete your Booking Form and send it, with the required deposit, to confirm the booking.

1.2 Deposit - A deposit of 25% of the total value of the booking including car hire, is required. It must accompany your completed Booking Form to constitute a booking. Deposits can be taken over the phone by use of the major credit cards if you prefer, but the booking will not be confirmed by us until we have received the completed Booking Form.

1.3 Payment - 8 weeks prior to departure the balance is due or as shown on your booking confirmation. If the Company does not receive the balance, we reserve the right to cancel the booking, retain the deposit paid, levy cancellation charges (see Note 1.6) and to re-sell the holiday.

1.4 Booking Form Details - Our concern is for you to have an excellent, trouble free holiday in one of our properties. To enable this to happen we require certain information from you so that we may plan and prepare for what you require. A fully completed Booking Form is necessary for us to do this. We hope we have made the form as uncomplicated as possible, we have certainly tried. Please help us to help you by completing all the details we request. The accommodation may only be used by the persons listed on the Booking Form unless subsequent arrangements are made and agreed with us. A contract only comes into existence when PCI Holidays have issued a written confirmation of the booking.

1.5 Changes by You - We will do our best to make any changes which you may request after we have sent confirmation of your booking. A charge of £25 per booking form will be made for each significant change to cover our administration costs. Also after the payment of final balance, any change to the booking or additional items will incur a £25 amendment fee. If we are unable to make any change which you request and you do not wish to continue with the booking as made, then the booking will be treated as cancelled on the date of your request for the change. Refunds will not be made unless travel tickets and documents are returned to PCI Holidays.

1.6 Cancellation - We do strongly advise you to insure yourself against cancellation. In certain circumstances it can reduce your cancellation costs considerably. If you wish to cancel your holiday in whole or in part after your booking has been confirmed you should inform us in writing as soon as possible. If you do cancel we reserve the right to charge a cancellation fee on the following scale:

Amount of notice you give us  
before the scheduled departure date

Over 57 Days

56-43

42-29

28-15

14 days or less

No refunds are made by us for cancellations made 14 days prior to the date of departure.

Amount of fee (expressed as  
a % of holiday price)

Deposit Only

40%

60%

85%

100%

If you are prevented from proceeding with your booked holiday but wish to transfer your booking to another person who satisfies all the conditions applicable to the holiday, this is possible. You must, however, give us sufficient notice in writing and we reserve the right to refuse if there is not time to re-issue and dispatch documents (usually two weeks before departure). Standard amendment fees of £25 will be charged, together with the cost of any special delivery/postal charges that may be incurred.

1.7 Short Breaks - Only holidays of one or two weeks or more are sold during the HIGH and PEAK SEASON. However, in certain circumstances and subject to availability, it may be possible to arrange alternative duration holidays.

## 2. DAMAGE & DAMAGE INDEMNITY

2.1 The properties you will be using are invariably second or holiday homes of individuals like yourselves. Breakages do occur, we understand that, but do please report breakages or damage to our local representative so that we may replace or repair them, both for your own benefit and that of others following. Please do not attempt repairs yourselves unless agreed to by our local representative.

2.2 As an extra precaution on behalf of the owners we require you to pay us a refundable damage indemnity of £120 for properties up to 2 bedrooms, £200 for properties 3 bedrooms or more, independent villas 10% of your holiday rental (minimum of £250) up to a maximum of £400. We are happy to hold credit card details as security against the damage indemnity and will not process it unless required as a result of damage. However, if you send this as a separate cheque when you pay your balance we will not bank it but simply hold it with your Booking Form. It will then not be debited to your Bank Account. However, if you include it within your final payment cheque it will, of course, be banked. If not called upon the cheque will be returned to you within three weeks of your return.

2.3 If you should forget to pay local bills incurred at our local office, i.e. babysitting or T.V.hire, we do reserve the right to deduct such amounts from your damage indemnity cheque.

## 3. TRAVEL

PCI are happy to offer advice and guidance to assist with your travel arrangements and hotel stopovers However we do not accept any responsibility for the ultimate arrangements you may choose. Please also note that with all travel bookings the carrier's conditions of carriage apply to the travel element of your holiday and may have clauses which limit or exclude liability. PCI can accept no liability for changes to your holiday as a result of changes or delays or cancellation to your travel.

## 4. OCCUPANCY TIMES

To give our cleaning staff sufficient time to make the properties as clean as you would like for your occupation, we ask you to observe the arrival and vacation times. Arrival should be no earlier than 1600 hours (unless by special arrangement). Departure should be before 1000 hours (unless by special arrangement).

## 5. ADDITIONAL BEDS

Extra beds are sometimes already available in the advertised properties and can be used by prior arrangement and an extra charge. Alternatively our local representative will always have a limited number of 'Z' beds available. Please request extra beds at time of booking and on booking form, the cost will be advised to you at that time.

## 6. CHANGE-OVER DAYS

To allow more flexibility with flights or ferries we have some properties which are let Friday to Friday and others Saturday to Saturday. With any given property once we have started booking from a given day we like to use it throughout the season. If you are committed to a particular start day, please give us a ring to discuss possibilities.

## 7. CLEANING, MAID SERVICE, LINEN CHANGE

7.1 Cleaning - Most properties have cleaning together with linen change included in the price, but please see information on pricing panel for full details. In all cases extra cleaning is available at additional cost. Please enquire if this is required.

7.2 Maid Service - This is available by the hour (but not less than two hours) at additional cost. Should you be having one of our larger villas and require a more frequent maid service, special rates may apply, please enquire.

7.3 Cleaning on Departure - We certainly do not wish to spoil your holiday by asking you to spend an excessive time cleaning and tidying. But please remember you are in someone's home. We would like you to leave it as you found it. If we do have to spend excessive time cleaning a property after your departure we will deduct the extra cost from your Damage Indemnity cheque.

## 8. UTILITY SERVICES

The main power supply in Spain is 220 volts. Any of your own appliances will require adaptor plugs. Electricity, gas, water are all included in the rental charge. In 'out of season' lets there might be a charge for any heating need.

## 9. LOCAL SERVICES, SWIMMING POOLS AND SPECIAL REQUESTS.

Should you require additional services for your holiday such as cots/high chairs, food starter packs, or baby sitting, this can be arranged. Swimming Pools are normally available between June and September, but may be open outside these dates. Please ask at the time of booking and also note on your booking form if this or any other special requests are essential to your holiday and we will advise if they are possible and note them on your confirmation. If you indicate to us at the time of booking the services you require we will advise if these are possible at the property you have chosen. We can only accept responsibility for problems at properties where we have been advised by you in writing of any limiting factors, i.e. any medical conditions such as disabilities or nervous disorders or consideration of safety of young children.

9.1 PETS - Most owners will not accept pets in their properties. Pets will not be accepted unless by prior arrangement, when a charge will be made. Where arrangements have not been made pets will be kennelled at clients cost.

## 10. OUR COMMITMENT TO YOU

10.1 Changes or Cancellation by Us - It is unlikely that we will have to make any changes to your holiday but we do plan the arrangements many months in advance and sometimes changes have to be made. Most of these changes are minor, and we will advise you at the earliest possible date. If the change is of a major nature (eg. Involves a delay in the holiday start of more than 24 hours, or a change of accommodation to a lesser category than originally booked) you will have the choice of the following:

- accepting the change of arrangements,
- accepting another holiday available from us,
- cancelling your holiday.

If you choose a) or b) we will pay reasonable compensation as shown below. If you choose c) we will refund you all money you have paid plus reasonable compensation on the scale shown below.

Period before departure within which a major change is notified to you	Compensation per paying passenger.
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More than 56 days

nil

30-56 days

£10

15-29 days

£20

1-14 days

£30

**IMPORTANT - PLEASE NOTE** Compensation will not be payable if we are forced to cancel, or in any way change your holiday due to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions, or any other reasons outside our control amounting to force majeure. Flight/ Ferry delays are not considered to be alterations by PCI Holidays. In the event of such delays the carrier may well make alternative arrangements at the point of departure.

10.2 Prices - Our prices are based on known costs and projections in August 2007 and we do not expect to have to make any changes. The price of your holiday is, however, subject to surcharges on the following items: government action, currency and fuel costs. Even in this case we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all monies paid except for any premium paid to us for amendment charges. Our prices include taxes & on all holidays in EEC countries and are based on the exchange rates: Euros 1.4.

10.3 Our Responsibility - We have taken care in choosing the accommodation and other services and facilities for inclusion in the holidays we offer and we have described them in this brochure in accordance with the latest information we have at the time of publication. However, self catering accommodation is invariably individually owned and will always vary from one apartment to another in the same development or between villas of a similar type. Any interior photographs used can only be typical of what to expect and not necessarily exactly the same.

PCI Holidays reserve the right to alter any description of facilities, services or prices contained in this brochure at any time before a contract is made. We will notify you of any changes when you make your booking. We will advise you of any modification or building work being undertaken in the property or grounds of the property you have rented, which are directly under the control of the owner. We cannot, however, be held responsible for any works that may be undertaken in adjacent properties or land which are not directly under the control of the owner. We accept responsibility for ensuring that all elements of your holiday are as described in this brochure and are of a reasonable standard. However, in the event of death, bodily injury or illness caused to the signatory to the contract and/or any other person named on the booking form, we can only accept responsibility if the occurrence results from the negligent acts and/or omissions of our own employees.

10.4 Complaints - If you have a problem or complaint during your holiday please bring it to the attention of the management on the spot so that they have the opportunity to put it right. If the matter cannot be resolved locally and you wish to take it up with us on your return, please write to PCI within 28 days of your return from holiday. Please quote your booking reference number and give full details so that we can make a thorough investigation.

**N.B: Failure to advise our local office at the time of any problems whilst at your resort will mean that we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify any problems.**